

Position: **Front Desk Associate**

Start Date: Immediately

Employment Type: Part-Time or Full-Time

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## POSITION SUMMARY

Come to work with a fun and collaborative culture that provides exceptional customer service! As a front desk representative, you will have the opportunity to welcome guests as they start their entertainment experience, answer questions, learn valuable customer service and sales techniques, and work alongside a friendly, engaging team.

*Need more convincing? Check out our YouTube channel to see what we are all about:*

- Summer season: [https://www.youtube.com/watch?v=IIV09P-N\\_RI](https://www.youtube.com/watch?v=IIV09P-N_RI)
- Winter season: <https://youtu.be/DhG3QIzTSc0>

## RESPONSIBILITIES

- Assist customers with their entertainment experience
- Operate telephone, personal computer, and electronic cash register system
- Winning attitude and dedication to ensuring customer satisfaction
- Demonstrate ability to diffuse and respond to customer concerns
- Ability to be able to communicate with a wide demographic of people
- Ability to work both independently and in team settings
- Must be an advocate for fun

## QUALIFICATIONS

- No experience needed – we will train onsite
- Must be 18 years old or older
- Experience working in a fast-paced environment
- Must be able to pass a mandatory background check

## COMPENSATION

- Employee discounts
- \$13-\$17/hour
- Free & discounted entertainment

## APPLICATION PROCESS

Please email the following to the email address attached below:

- Cover Letter
- Resume
- Three Professional References

## JOB DETAILS

- Must be able to reach, bend, stoop, and lift up to 40lbs
- Must be able to stand for 4-6 hours
- Must be comfortable in an occasionally loud atmosphere

## CONTACT INFORMATION

Skyline Social and Games

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