

Position: Lanes Front Desk Representative



Shifts: Weeknights/Weekends | 15-40 hours per week | Part or Full Time

Position Summary:

Come work a job in a fun and friendly atmosphere while providing exceptional customer service. As a front desk representative, you will have the opportunity to welcome guests as they start their entertainment experience, answer questions, learn valuable customer service and sales techniques, and work with a friendly, experienced team.

Essential Duties and Responsibilities:

- Assist customers with their entertainment experience
- Operate telephone, personal computer, and electronic cash register system
- Winning attitude and dedication to ensuring customer satisfaction
- Demonstrate ability to diffuse and respond to customer concerns
- Great people skills
- Ability to work as a member of a team
- Must be a promoter of fun

Qualifications and Requirements:

- No experience needed – we will train on-site
- Must be 18-years old or older
- Manage personality in stressful situations
- Must be able to pass a criminal background check

Compensation and Benefits:

- Pay based on experience
- Tips
- Employee discounts

Application Process:

Please email the following information to the contact information below.

- Application/resume
- Three professional references
- Letter of recommendation (optional)

Contact Information:

Ryan Lear

Lanes Manager

Skyline Social & Games

4894 Miller Trunk Hwy. Hermantown, MN 55811

Phone: 218-727-8555 | Email: info@skylinesocialandgames.com